

From: Waste Strategy <WasteStrategy@NFDC.GOV.UK>

Sent: 04 May 2022 12:07

To: Parish Clerk <parish.clerk@hyde-pc.gov.uk>

Subject: RE: Hyde Parish Council - Questions

Dear Sue Thurston

Thank you for your email, I have tried to answer your questions below:

1. Any residents who are not able to present their waste, because of, for example, age or disability, will be entitled to an assisted collection. We will also be considering the provision of smaller bins for residents that do not need as much capacity, this may also help with maneuverability and manual handling. As part of our communications approach, we will communicate with all residents in a range of formats, including hard copy information, which will explain how any resident requiring assistance can obtain it.
2. Once our surveying has been carried out, we will have clearer picture of what properties are not suitable for wheeled bins. For these properties we may ask for general waste to be presented in black sacks, for example, properties which have no side or back access, or which may front directly on to the highway. The sacks will be provided for these properties. It will be the council's intention to provide the core service wherever possible. Should the strategy be approved, residents will not be able to opt out of the core service if their property is deemed suitable for wheeled bins (unless as described in (1) there is a reason why the bin could not be safely presented.
3. Where our surveying establishes that wheeled bins are not appropriate, alternatives will be offered for all waste streams. As stated above this may include the retention of sacks for general waste and alternative containers for recycling.
4. Because general waste is incinerated for energy recovery, not landfilled, any environmental benefit of compostable general waste bags is lost, so this currently not something that we are considering as part of our strategy for general waste. As stated above if properties are deemed not suitable for wheeled bins then alternative containment methods will be offered for recyclable material, this may include boxes and reusable bags, although the exact specification for the non-core service has yet to be determined as we are still 2 years away from frontline service changes.
5. Residents will be required to present waste and recycling at the edge of their property as they do now, unless they are entitled to an assisted collection. The council will offer advice to residents on how/when to present waste containers for collection. Bins should not be left on the street longer than necessary and the council does have powers to address this if needed in certain circumstances.

I hope this helps answer your questions, please do let me know if you require any further information.

Kind regards,

Kind Regards

Chris Noble

Service Manager – Waste & Transport

New Forest District

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